# FAQ

Rhino + Jetty

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| **What is Jetty Deposit?** | Jetty Deposit is a low-cost alternative to a traditional security deposit. Instead of paying a large upfront amount, you make a small non-refundable monthly or one-time payment to meet your deposit requirement. |
| **How does it work?** | • **Save money upfront:** Choose a low monthly payment or a one-time fee—often saving you hundreds compared to a traditional deposit.<br>• **Quick sign-up:** Enroll in seconds from your phone or computer. Credit cards accepted!<br>• **Move out smoothly:** No need to wait for a refund. You're still responsible for any unpaid rent or damages—if you don't pay, Jetty covers the balance and will work with you directly to recover the amount. |
| **How is pricing calculated?** | We use a soft credit check (won't impact your score) to determine your rate. Better credit = lower cost. |
| **Can I pay up front?** | Yes! You can choose a one-time payment instead of monthly. |
| **What if I don't have a Social Security number?** | No problem—Jetty offers pricing and coverage for foreign nationals without an SSN. |
| **Does Jetty cover apartment damage?** | Jetty isn't insurance and doesn't waive your responsibility. If you owe anything at move-out, your property may file a claim with Jetty. We'll pay them and then collect that amount from you directly. |
| **What if I move?** | • **Same property:** Jetty moves with you.<br>• **New property:** Let us know and we'll cancel your payments. |
| **How do I sign up?** | Ask your leasing agent for your community's Jetty link if you haven't received it by email. |