Rhino + Jetty

Yardi Integration FAQs

For any questions not answered here, please reach out to your Rhino + Jetty Account Manager or visit our website at sayrhino.com

What is Rhino + Jetty?

Rhino + Jetty offers an end-to-end deposit management platform where 100% of your renters can fulfill their security deposit requirement with either an affordable security deposit alternative option or a traditional cash deposit.

How does a Renter satisfy their deposit requirement with Rhino + Jetty?

1. Rhino+Jetty uses application data to underwrite the renter - in order to present the cheapest move in options.
2. Renter is presented with their deposit options & fees for move-in. - cash, Deposit Alternative, combo, payments etc.
3. Renter completes checkout and all data is pushed back into your PMS.

What are the renter's options?

Renters will have the option to either sign up for a security deposit alternative policy (pending eligibility) or pay their cash deposit through Rhino + Jetty. They can then choose between an upfront cash deposit payment or monthly/annual premium payments to satisfy their rental property or unit security requirements. If a renter does not qualify for a policy, they will default to cash deposit payment.

Why should I offer Rhino + Jetty to my renters?

Many reasons! But some are because:

- Property managers will no longer have to collect or return cash deposits, removing a step from the leasing process.
- Rhino + Jetty offers the same protection that a security deposit would, so landlords are protected against damages and missed rent payments.
- Lower upfront move-in costs opens a wider pool of applicants, allowing for a quicker leasing process.

Rhino + Jetty

Does Rhino + Jetty Integrate with Yardi?

Yes, Rhino + Jetty offers a free, one-of-a-kind native Yardi integration that flows seamlessly into your current RentCafe workflow with the goal of collecting the necessary move-in fees and satisfying an approved renter's deposit requirement in one, simple step.

What is the benefit of the Rhino + Jetty x Yardi Integration?

Our end-to-end platform automates and streamlines move-in requirements within your existing PMS, ensuring partners experience reduced administrative overhead and enhanced efficiency. Property managers can now provide a seamless digital experience to renters, creating a future of convenience and customer satisfaction.

How much does it cost for me (the partner)?

It is entirely free for partners. Our business model drives profit from security deposit alternative and our relationships with our reinsurance partners. We don't make money off of cash deposit transactions.

How does Rhino + Jetty policy pricing work?

Pricing is calculated individually based on Rhino + Jetty's unique underwriting algorithm. You set the cash deposit amount, and renters can satisfy that option with debit, credit, or via ACH.

What does a Rhino + Jetty policy cover?

Rhino + Jetty protects a home against damages and missed rent payments for the property manager. If a loss is incurred during the course of a lease, a claim may be filed. Rhino + Jetty will investigate the claim, and if it is approved, Rhino + Jetty will pay the claim up to the coverage amount. The renter will be responsible for reimbursing Rhino + Jetty for the approved claim amount.

If a resident signs up for a Rhino + Jetty policy, do they still need a cash security deposit?

No, if a resident signs up for a Rhino + Jetty policy it directly replaces their need for a cash security deposit.

Do all residents on a lease need to have a Rhino + Jetty policy?

Only one policy is needed per unit if a renter has chosen this option. If there are multiple leaseholders, only one roommate (the renter marked head of household) will be sent a Rhino + Jetty invitation to get a quote. Typically renters will then split Rhino + Jetty premiums amongst themselves like they would do with an internet bill or electric bill.

What if a renter doesn't pay their Rhino + Jetty premium payments?

Owners stay protected even when renters miss Rhino + Jetty payments, but the renter's eligibility for renewal may be affected.

When renters miss payments, we work with them to handle any outstanding balances without interrupting their coverage. However, if a Rhino + Jetty renter does not address their outstanding balance with us, they are ineligible to renew their Rhino + Jetty policy.

How do you contact us?

You can reach out to your dedicated account manager or we have live agents that are available to assist you via live chat from 10am-5pm EST Monday through Friday, in addition to our chatbot which is available 24/7.